

APPLICATION DATA SHEET

Application Information

Title Line One :: SYSTEM AND METHOD OF INTELLIGENT CALL
ROUTING FOR CROSS SELL OFFER SELECTION
BASED ON OPTIMIZATION PARAMETERS OR
ACCOUNT-LEVEL DATA

Title Line Two ::

Title Line Three ::

Title Line Four ::

Total Drawing Sheets :: 15

Formal Drawings :: Yes

Application Type :: Utility

Docket Number :: 47004.000280

Licensed - U S Government Agency ::

Contract Number ::

Grant Number ::

Secrecy Order in Parent Application :: No

Request for Early Publication?:: ~~NO YES~~ *if 3/15/04*

Request for Non-Publication?::

Small Entity:: No

Inventor Information

Inventor One Given Name :: Lizhi

Family Name :: MA

Name Suffix ::

Postal Address Line One :: 1 Hagley Lane

Postal Address Line Two ::

City :: Newark

State or Province :: Delaware

Country :: U.S.A

Postal or Zip Code :: 19711

City of Residence :: Newark

State or Prov. of Residence :: Delaware

Country of Residence :: U.S.A

Citizenship Country :: P.R. China

Inventor Two Given Name :: Shane

Family Name :: PEDERSON

Name Suffix :: P.

Postal Address Line One :: 842 N. Kenilworth Avenue

Postal Address Line Two ::

City :: Oak Park

State or Province :: Illinois

Country :: U.S.A.

Postal or Zip Code :: 60302

City of Residence :: Oak Park

State or Prov. of Residence :: Illinois

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|--------------------------------|-------------------------|
| Country of Residence :: | U.S.A |
| Citizenship Country :: | U.S.A |
| | |
| Inventor Three Given Name :: | Wilson |
| Family Name :: | KHAEMBA |
| Name Suffix :: | |
| Postal Address Line One :: | 105 Orchard Avenue |
| Postal Address Line Two :: | |
| City :: | Newark |
| State or Province :: | Delaware |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 19711 |
| City of Residence :: | Newark |
| State or Prov. of Residence :: | Delaware |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | Kenyan |
| | |
| Inventor Four Given Name :: | Hui |
| Family Name :: | WANG |
| Name Suffix :: | |
| Postal Address Line One :: | 4407 Christiana Meadows |
| Postal Address Line Two :: | |
| City :: | Bear |
| State or Province :: | Delaware |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 19701 |
| City of Residence :: | Bear |
| State or Prov. of Residence :: | Delaware |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | P.R. China |
| | |
| Inventor Five Given Name :: | Guru |
| Family Name :: | KURUBARAHALLI |
| Name Suffix :: | |
| Postal Address Line One :: | 508 Crest Road |
| Postal Address Line Two :: | |
| City :: | Wilmington |
| State or Province :: | Delaware |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 19803 |
| City of Residence :: | Wilmington |
| State or Prov. of Residence :: | Delaware |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | India |
| | |
| Inventor Six Given Name :: | Gary |
| Family Name :: | ULRICH |
| Name Suffix :: | |
| Postal Address Line One :: | 38 Delaware Avenue |
| Postal Address Line Two :: | |

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|----------------------------------|--------------------------|
| City :: | West Trenton |
| State or Province :: | New Jersey |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 08628 |
| City of Residence :: | West Trenton |
| State or Prov. of Residence :: | New Jersey |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | U.S.A. |
| Inventor Seven Given Name :: | Nitin |
| Family Name :: | DHIR |
| Name Suffix :: | |
| Postal Address Line One :: | 218 Steeple Chase Circle |
| Postal Address Line Two :: | |
| City :: | Wilmington |
| State or Province :: | Delaware |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 19808 |
| City of Residence :: | Wilmington |
| State or Prov. of Residence :: | Delaware |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | U.S.A. |
| Inventor Eight Given Name :: | Djovana |
| Family Name :: | SHKRELI |
| Name Suffix :: | |
| Postal Address Line One :: | 5620 Saint George Avenue |
| Postal Address Line Two :: | |
| City :: | Westerville |
| State or Province :: | Ohio |
| Country :: | U.S.A. |
| Postal or Zip Code :: | 43082 |
| City of Residence :: | Westerville |
| State or Prov. of Residence :: | Ohio |
| Country of Residence :: | U.S.A. |
| Citizenship Country :: | U.S.A. |

Correspondence Information

| | |
|-----------------------|-----------------------|
| Name Line One :: | HUNTON & WILLIAMS |
| Address Line One :: | 1900 K Street, N.W. |
| Address Line Two :: | Suite 1200 |
| City :: | Washington |
| State or Province :: | D.C. |
| Postal or Zip Code :: | 20006-1109 |
| Telephone :: | 202-955-1500 |
| Fax :: | 202-778-2201 |
| E-Mail :: | sschreiner@hunton.com |

Representative InformationRepresentative Customer Number :: **21967****Domestic Priority Information**

| Application:: | Continuity Type:: | Parent Application:: | Parent Filing Date:: |
|------------------|----------------------|----------------------|----------------------|
| This Application | Continuation-in-part | 10/286,767 | 11/04/02 |
| Which is a | Continuation of | 09/349,960 | 07/09/99 |

Prior Foreign Applications

Country:: Application Number:: Filing Date::

Assignee Information

Assignee Name:: Bank One, Delaware
Three Christiana Centre
201 North Walnut Street
Wilmington, Delaware 19801